Suggestions for Meeting the Leadership Challenge

MODEL the Way
- Figure out what is important to you.
- Align your actions with your stated values.

INSPIRE a Shared Vision
- Let others know how you feel.
- Recount your personal best.

CHALLENGE the Process
- Fix something.
- Create opportunities for small wins.

ENABLE Others to Act
- Always say “we.”
- Make heroes of other people.

ENCOURAGE the Heart
- Write thank-you notes.
- Link celebrations to your organization’s values.